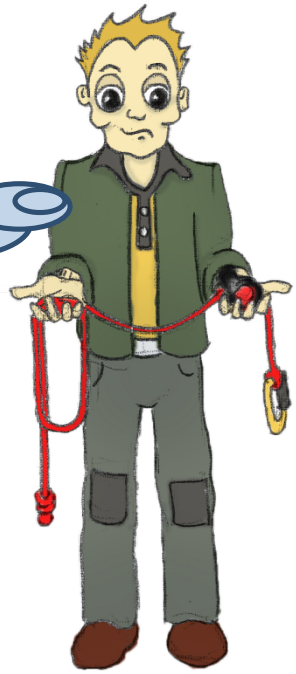
Gosh! My Spiderjack is slipping. Now, why is that?



Do I need a new cam?

YES → Does that fix it?

NO → Or, "the new cam fixes it but wears out really quickly"

Does that fix it?

YES → ALL GOOD BRO, MEAN AS!

NO → Is the body worn?

(remove SJ from rope, inspect groove in body where cam pinches rope. In SJ2.1, check to see if you can see the replaceable pin)

YES → Can I replace the pin?

YES → Does that fix it?

YES → ALL GOOD BRO, MEAN AS!

NO → **Replace body of SpiderJack.** Are you using the wooden block properly?

NO → Is it the rope?

The new Samson Velocity and some other 11mm ropes – in particular Yale's Bandit - can slip at first, until the coating wears off. Try a different rope.

Note: ART have identified this issue, and all new cams/clutches made and shipped are designed with a wider profile. This solves the issue on the left, and may also extend the life of the cams

Does that fix it?

YES → ALL GOOD BRO, MEAN AS!

NO → Is it operator error?

Now, don't get offended! Try using the SJ near ground level, and 'dropping' onto it to make sure it's not just you not trusting the device

YES → ALL GOOD BRO, MEAN AS!

NO → Return SJ to Treetools New Zealand